



IT Help Desk

Normal Operating Hours

- Monday - Friday
 - 8 am to 11 pm
 - Saturday
 - 10 am to 6 pm
 - Sunday
 - Noon to 6 pm
 - Closed on major holidays
-

610-230-5700

The IT Help Desk serves as the central point of contact for all Information Technology (IT) support for the Alvernia University community, providing solutions to computing problems involving the University network, accounts, assets, applications and other technology items. The IT Help Desk is in the Alvernia University Franco Library and available for Walk-in service for students during Help Desk operating hours.

Your Guide to Tech at AU

This guide was created through a collaborative effort between Information Technology and Alvernia's academic departments to help students find the right computer setup for success in their specific major.

From everyday coursework to specialized software, these recommendations are designed to make sure students are prepared from day one.

Plus, through our partnership with the university bookstore, students may have access to exclusive discounts and the opportunity to use eligible financial aid funds toward their purchase where applicable.

As you prepare for your first year at Alvernia University, use this guide as a helpful resource when selecting and purchasing the technology that will best support your academic journey.

**Major
Technology
Guide**

